

How JAMA Handled a Surge of Submissions During a Public Health Emergency

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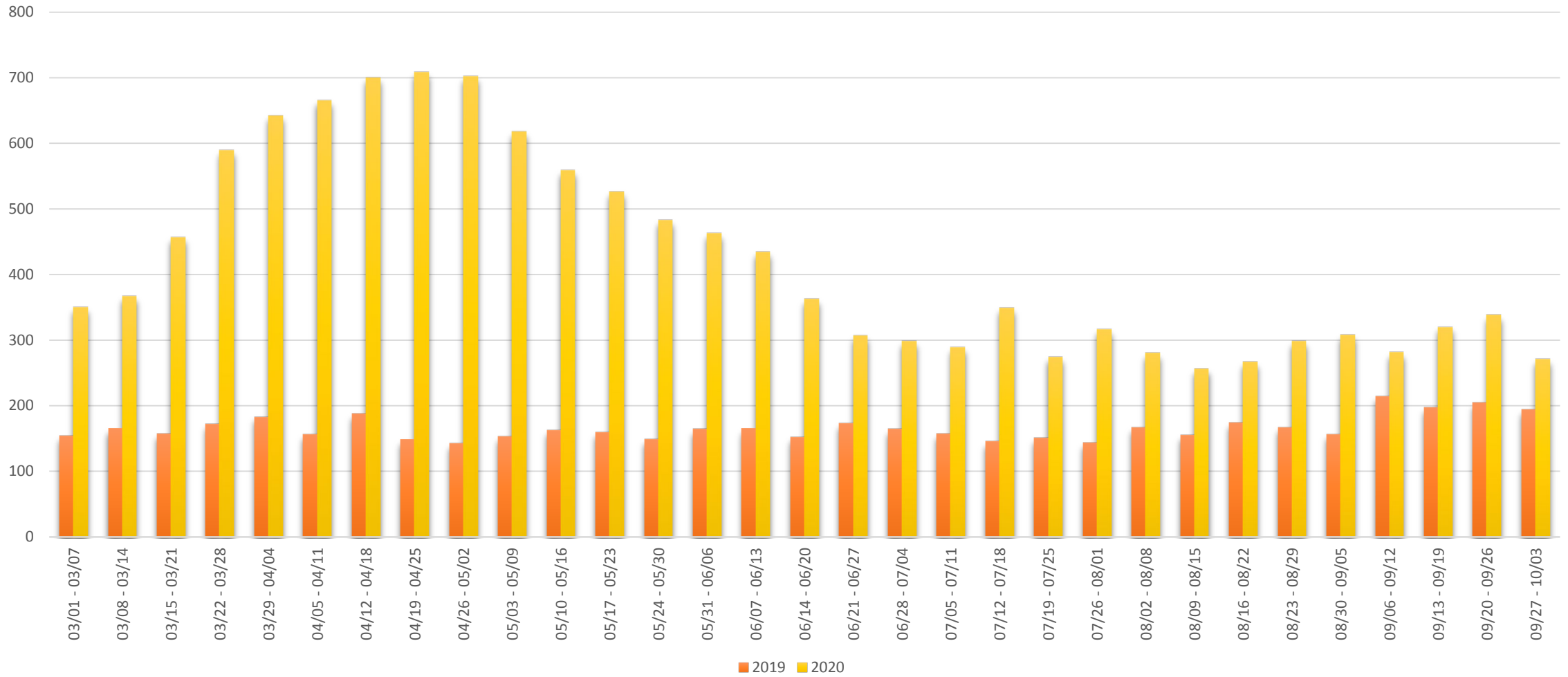
Overview

- Transitioning Staff to Remote Work
- Scope of Increased Submissions
- System and Editorial Changes to Address Surge
- Lessons Learned

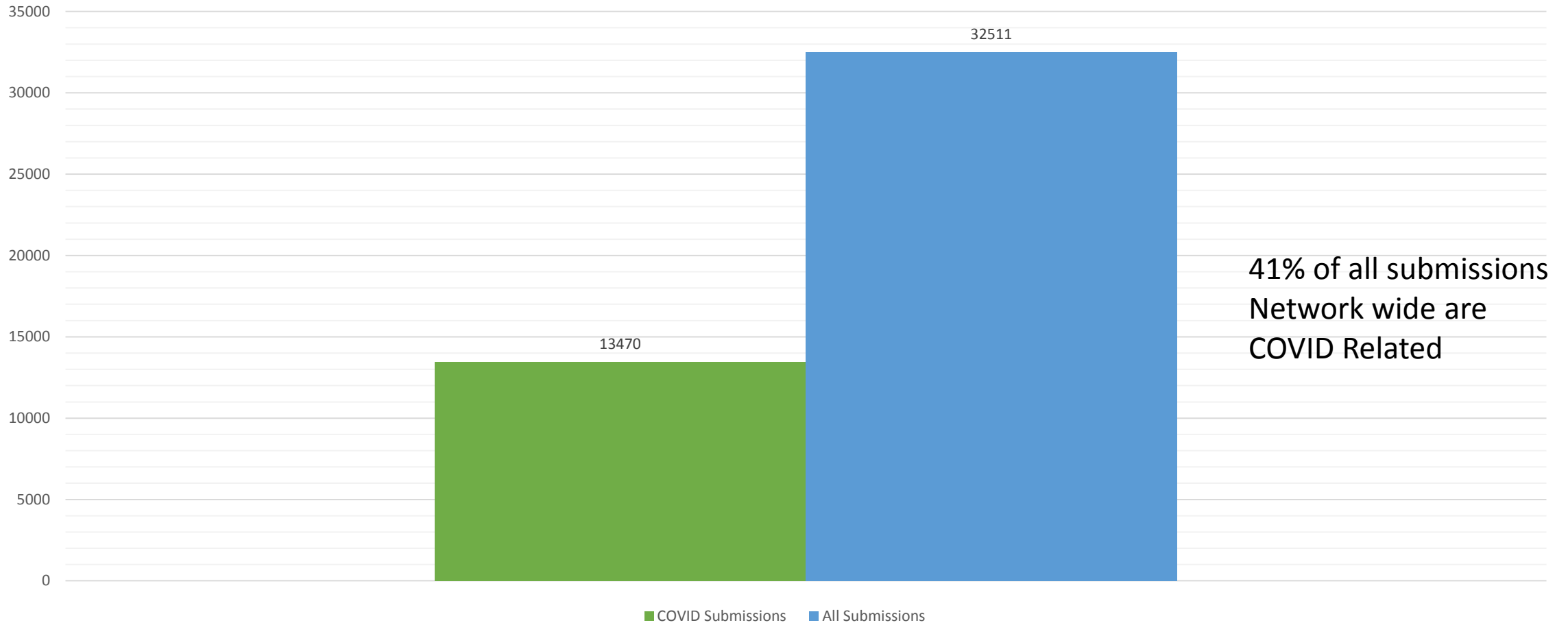
The New Remote Work Reality

1. Complete Inventory and Assess Current Staff Capabilities
2. Work to Create Efficiencies in Remote Environment
3. Continue to Evolve

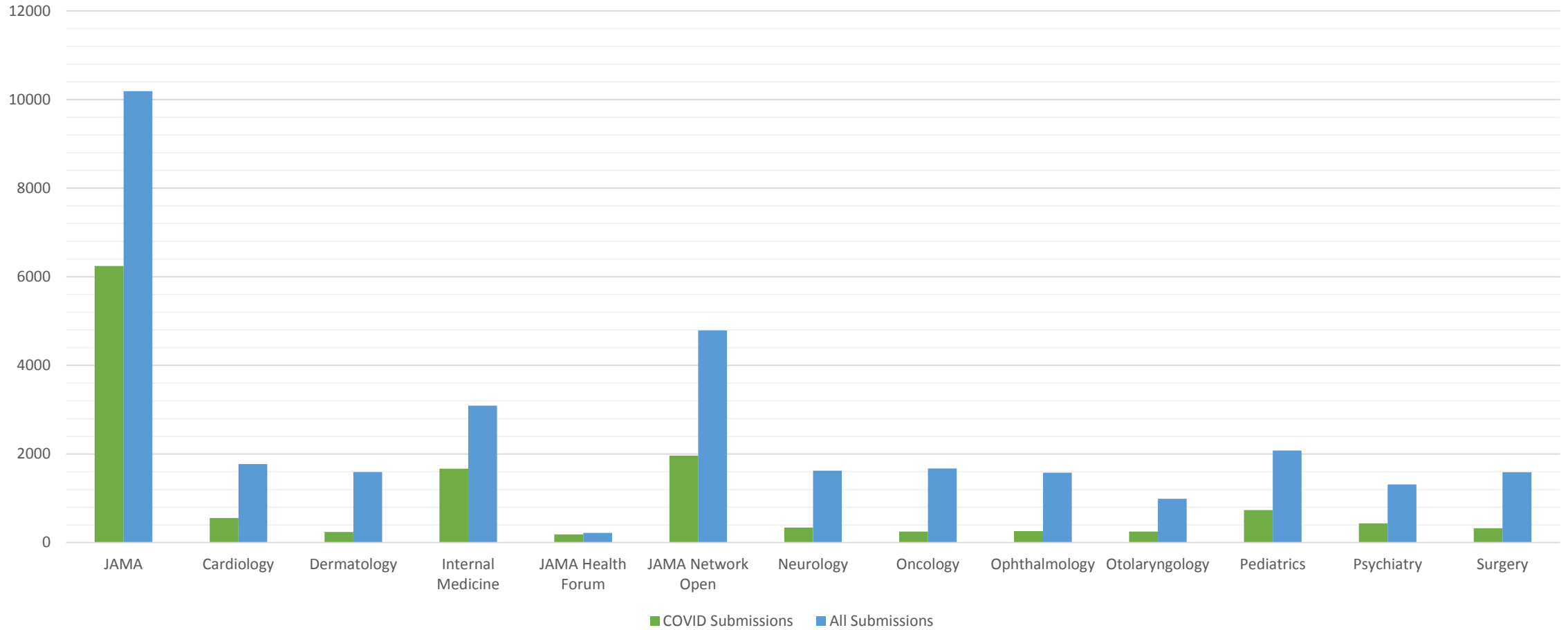
Weekly JAMA Submissions March - October 2019 Compared to 2020



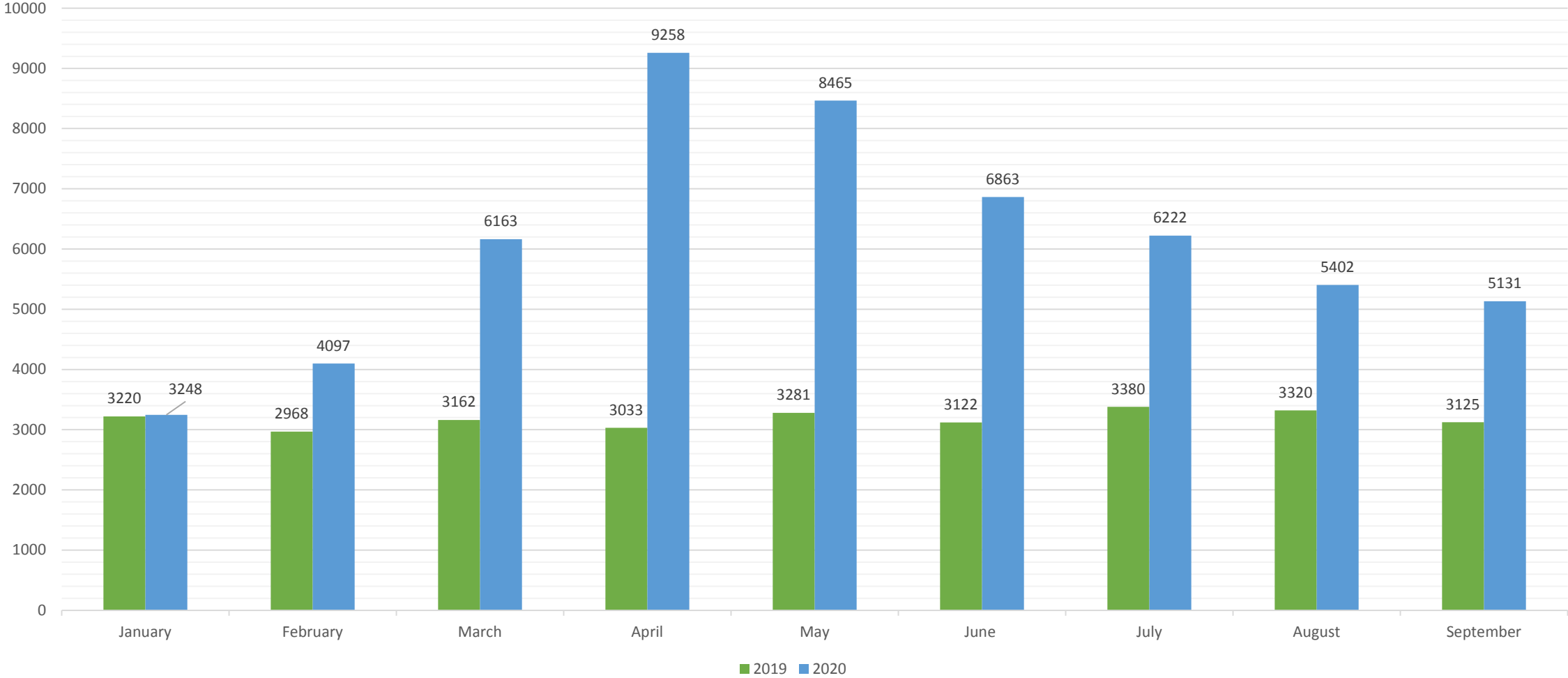
COVID Submissions vs. Total Submissions JAMA Network April - September 2020



COVID Submissions vs. Total Submissions JAMA Network April - September 2020



Monthly Network Submission Totals 2019 vs. 2020



Splash Screen Text

Due to the high volume of manuscripts related to the COVID-19 pandemic, we encourage authors to only submit manuscripts related to COVID-19 that have major public health importance, could change clinical practice, or provide important and novel information for clinicians. We will give priority to studies of interventions and large cohort or controlled studies. Please do not submit case reports or small case series. Any Viewpoints must include new and important information that addresses the above description.

Also, while we will make every effort to evaluate manuscripts promptly, we must be very selective with which manuscripts we can review on an expedited basis.

COVID Note

Potential COVID Paper

This article contains the following potential COVID terms:
COVID,
COVID-19,
Coronavirus

[\[Edit\]](#)

COVID Query

Corresponding Author	Reviewing Editor	Title	Current Stage	Sticky Note Open?	Final Decision
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Changes to Workflow

- With the help of the note, staff and editors were able to identify COVID content immediately.
- Create new ways to triage manuscripts at the editor level.
- Staff reprioritized on the fly.
- Moved to a completely paperless production workflow.



This Issue

Views **572,291** | Citations **251** | Altmetric **2482** | Comments **3**



Viewpoint

FREE



January 23, 2020

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Coronavirus Infections—More Than Just the Common Cold

Catharine I. Paules, MD¹; Hilary D. Marston, MD, MPH²; Anthony S. Fauci, MD²

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JAMA. 2020;323(8):707-708. doi:10.1001/jama.2020.0757



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with Dr Bauchner

COVID-19 Q&A

Coronavirus Update

with Anthony S. Fauci, MD



0:28 / 39:34 • Testifying before Congress



Lessons

- Open communication channels with your stakeholders.
- Ability to implement changes (tags for COVID Manuscripts, COVID report, paperless workflow, etc.) within days instead of weeks. Having agile processes has never been more important.
- Be open to feedback (both positive and negative) and ask how people are doing.

Thanks for your time!

Jacob Kendall-Taylor

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